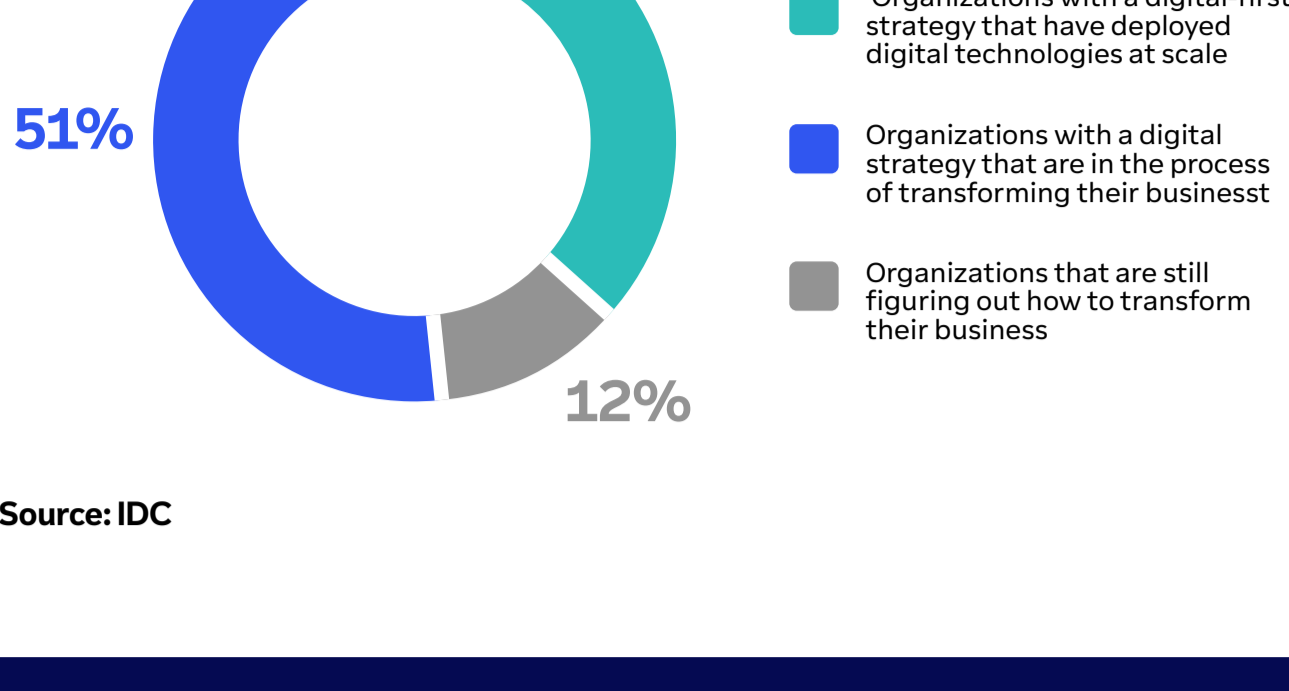


Secure remote connectivity for Enterprises

How remote connectivity platforms enable secure and resilient business operations.

The digital-first business

87% of enterprises have adopted digital-first strategies or are in the process of transforming their businesses to become more digital, with 36% adopting it as a priority across the entire organization, acknowledging that we are now in a digital business era.



Source: IDC

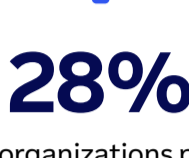
What is Secure Remote Connectivity?



Digital transformation and cloud-first strategies mean that connectivity has expanded beyond the traditional perimeter to enable access for employees, customers, and partners from anywhere. And at any time. Deploying a secure remote connectivity solution will make work and teams more flexible and organizations more agile and competitive.

Distributed & connected enterprise

Businesses have changed their workplace structures to adapt to the extended enterprise, moving beyond the traditional perimeter to address new imperatives such as cloud, remote users, applications, and IoT/OT use cases.



28%

of organizations plan to invest in a cloud architecture



36%

have deployed a remote support software to support hybrid work



85%

see enterprise applications as a key investment area



36%

cite Secure Remote Access to be critical for the integration of IT and OT

Source: IDC

Cybersecurity and emerging threats

Combination of the current threat landscape and the enormous digital transformation that has taken place over the past few years, together with the shift to digital-first business models, means ensuring continuous operational capability has become a priority for businesses of all sizes.

50% of organizations have experienced an increase in attacks in the past 12 months

Current Threats

- DDoS attacks
- Diversity of threats
- Ransomware
- Crypto-jacking
- SQL injection
- Phishing
- Supply chain attacks
- Insider threat
- Spyware
- Zero-day attacks
- Fileless
- Man-in-the-middle

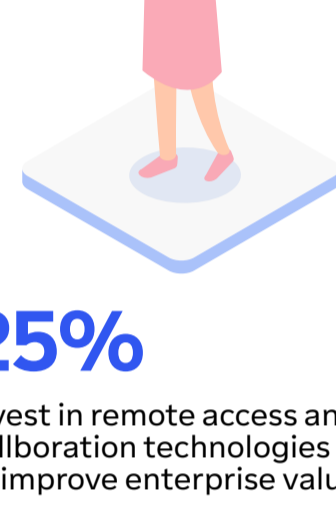
Emerging Threats

- Expansion of attack surface
- Legacy systems
- Shadow IT
- IoT/OT
- Data privacy
- Regulatory compliance

Source: IDC

What organizations need in today's environment?

Remote connectivity platforms can serve as the connectivity tissue that can enable companies to ensure their operations remain agile, their employees productive, and their business needs are met in a hypercompetitive marketplace. Organizations need a seamless support experience across the value chain at all times.



81%

see connectivity programs as a top priority investments

36%

deployed remote support software to support a hybrid work model

25%

invest in remote access and collaboration technologies to improve enterprise value

Source: IDC

Enterprise Remote Connectivity Platform

Deploying a secure remote connectivity platform enables organizations to manage interactions and communications across personnel, systems, processes, and workflows.



Conditional access



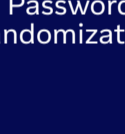
User privacy



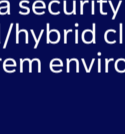
2 factor authentication



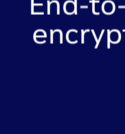
Compliance, and governance



Password randomization



Data security across cloud/hybrid cloud and on-prem environments



End-to-end encryption

A Framework for Secure Remote Connectivity

At TeamViewer, we understand the importance of driving business success through remote connectivity and establishing a framework for robust security posture. This framework is split into six layers:



Rules

The golden rules for ensuring a secure remote connectivity experience

Configurations

Configuration parameters that involve security in general

Risks

Potential risks that need to be safeguarded against

Actors

The actors involved in or affected by security breaches

Expectations

Setting expectations for a more secure remote connectivity experience

Commitments

Establishing an organization-wide security posture

Enterprise-grade security features and certifications

- RSA 4096 Private/Public key Exchange
- 256-bit AES Session Encoding
- SOC2 Certified and Compliant
- ISO 27001 Certification
- HIPAA & GDPR Compliant
- Brute-Force Protection
- Enforced Password Reset
- https/SSL Protocol
- Secure Remote Password Protocol (SRP)
- Two-Factor Authentication (2FA)
- Single Sign-On (SSO)
- Conditional Access



The Golden Security Rules

These rules provide guidance on how to arrive at the best possible security posture supporting any enterprise remote connectivity. It is recommended that these rules be incorporated into any system immediately after the installation and setting up of user accounts.



Multi-Factor Authentication



Ease of Access



Allow List



Strong Password



Updates



Backup

Benefits of adopting a Secure Remote Connectivity Platform

- ✓ Increase the overall security posture of your organization
- ✓ Enable hybrid workforce programs
- ✓ Simplify employee work experience for more efficiency
- ✓ Improve visibility and better understand your assets on the network
- ✓ Integrate with the security ecosystem

TeamViewer Service Certifications

TeamViewer complies with a range of certifications. As the can be found and regulatory environment is always changing, a current list can be found at: www.teamviewer.com/en/trust-center/industry-leading-security/



About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.

Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

www.teamviewer.com/support

TeamViewer GmbH
Bahnhofstr. 273033 Göppingen Germany
+49 (0) 7161 60692 50

TeamViewer US Inc.
5741 Rio Vista Dr Clearwater, FL 33760 USA
+1 800 638 0253 (Toll-Free)

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www.teamviewer.com